

《Rental Cycle Terms of Use》

- 1 Business Hours April~September...9:00~18:00 October~March...9:00~17:00
We request our customers to kindly return the cycles within business hours.
* Returning of cycles after business hours (nighttime) is still available for an additional charge.
There won't be staffs after business hours so we will explain how to put the cycles back properly.
- 2 Rental Fee Refer to the attached fee table
Payment must be paid in advance, according to the usage time and model of the rental.
If extending time...please contact us by telephone before the scheduled return time at the reception, and pay the difference when you return.
In addition, refunds will not be made when the actual return time is earlier than the expected return time of the rental at the time of reception.
- 3 Rental Method Present an identification card (driver's license · student card · passport etc.) and we will make a copy.
Please fill out the necessary items on the "Rental Cycle Application Form".
※Please write a phone number where we can contact you at all times during the rental period.
- 4 Age Limit 12 years old or above * Elementary school children and younger children must be accompanied by parents.
- 5 Return location Must make returns to the place where you borrowed the cycle.
(Address : 1-12-3 One and Only Shonan Building 105, Katasekaigan, Fujisawa-shi, 251-0035)
If the cycle is abandoned in another place other than the above designated place,
we will charge the full cost of transferring the cycle back to its original location.
- 6 Prohibited acts ①Violating traffic laws such as the Road Traffic Act
②Usage in a dangerous or inappropriate place
③Leaving it in some place other than the designated return location
④Continuing to ride even in the event of a breakdown leading to an accident
⑤Modification or scratching of rental items (cycle, key and optional accessories, etc.)
⑥Lending or transferring of rental items (cycle, key and optional accessories, etc.) to a third party.
- 7 Compensation for damages If the rental item (cycle, key, optional accessory etc) is lost, damaged or broken, you will be responsible for the full cost of replacing the cycle.
In addition, we will not take any responsibility, except if caused by us, if damage occurs to the customer or third party due to a breakdown, etc. of the rental goods.
Also, if you leave your cycle and it is moved or stored away, you will be responsible for the full cost of retrieving the rental cycle.
- 8 Accident Liability In case you have an accident during the rental period, please promptly inform us of the details such as date, place, situation, etc., of the accident, and contact the police as necessary. Please take action as stipulated by the law.
It is the customer's own responsibility to settle all accidents on their own.
We are not responsible for any kind of accidents.
In addition, regardless of the above, we will claim damages for any damages which we may suffer, including cases where we have inevitably incurred damages from third parties.
- 9 Personal Information We will use your personal information only for this rental cycle service.
- 10 Other Please observe the above items, and make sure to follow all traffic rules and manners.